

# Site & Patient Services

Engaging, empowering & supporting research sites and patients around the world.



## Building better trials starts at the community level.

When sites are supported to engage local populations and deliver trials where patients live, recruitment becomes more inclusive, timelines more achievable, and budgets more efficient. Here's what the data tells us and why a new approach is urgently needed:

**Challenge 1:** Nearly 80% of trials fail to meet initial enrollment targets and timelines.

**Challenge 2:** Only 25% of global trial participants are people of color.

**Challenge 3:** On average, recruitment is 32% of the overall trial budget.

**Solution:** Create more equitable and efficient clinical trials by engaging and empowering clinical research sites to run trials in their own communities.

By providing individualized support through advanced training and operational capabilities, site networks can lower the risk of trials failing to recruit enough patients, ensure all patients have equitable access to participation, and retain patients for the duration of the trial.

## A GLOBAL NETWORK OF SITES

MRN's Site Network brings clinical trials closer to patients by engaging and empowering sites in the heart of their own communities. We increase access to diverse patient populations through the flexibility of our design when it comes to where the trial can be delivered and how the trial can be delivered.

**Our sites are empowered and supported to deliver clinical trials wherever patients live through traditional, hybrid and fully virtual models.**

By listening to and collaborating with sites we provide the right resources, staffing, training, recruitment and retention tools and technology, enabling all sites to be research-ready and successful. We help sites achieve faster patient identification and recruitment and drive more high value visits to sites - supporting them through their entire clinical trial journey.



**200+**

**Research Sites**  
in our global network  
capable of delivering  
patient-centric trials.



**19+**

**Years experience**  
delivering for  
patients, sites and  
sponsors

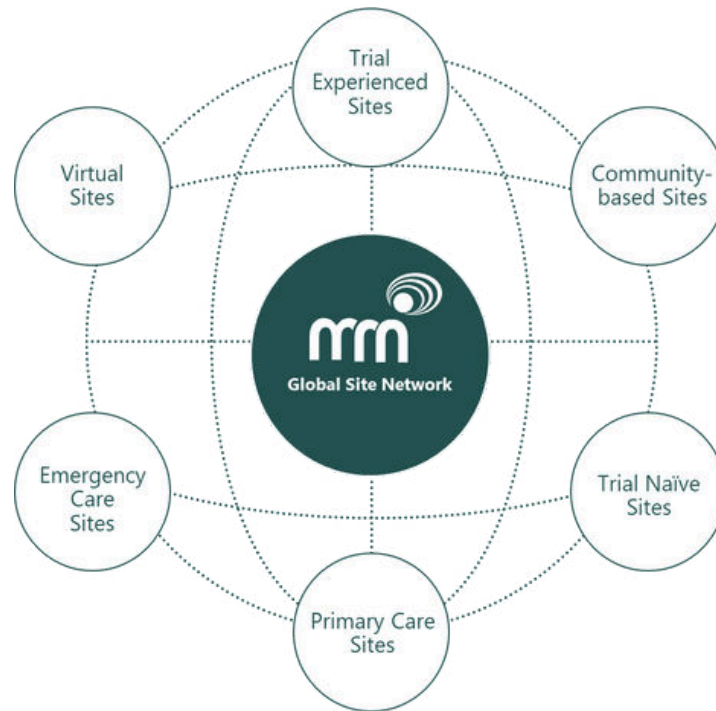


**100,000+**

**Patients in our**  
growing network  
across 10+  
countries

## MRN'S SITE NETWORK - EXPANDING YOUR ACCESS

Our network of research ready sites ranges anywhere from large institutions with decades of research experience to trial naïve sites led by local community physicians, all fully trained and centrally supported and managed to successfully run clinical trials no matter their previous experience or location.



Sites in our network are trained and ready to run clinical trials in a range of therapeutic areas. All sites have access to a comprehensive training program, resource and technology support and access to our highly experienced project management and site relationship teams to support their clinical research journey. Our site and patient support solutions remove barriers, alleviate site and patient participation burden and increase patient access to clinical research creating a positive impact for sites, sponsors and patients around the globe.

### The Impact For Clinical Trials

- Gain access to new sites & new, qualified and diverse patient populations
- Expand access to trials for sites & patients by focusing on community sites
- Enhance site capabilities & patient retention through all MRN solutions
- Accelerate trial start-up & patient recruitment, reducing overall study timelines
- Ensure site success through ongoing support & site nurturing by our experienced trial teams
- Build patient awareness & understanding of clinical research



Through our partnership with VCTC, we can deliver even more decentralized options, including community pop-up and virtual sites.

**Whether a trial requires a traditional site, hybrid or fully remote model, we successfully deliver faster trials at site, at home, and in the community.**



Learn more  
about VCTC

# SITE SUPPORT & RESOURCES

Sites in our network are supported by MRN's patient-centric solutions that are proven to deliver faster patient recruitment and higher patient retention. Sites have access to trained and experienced MRN healthcare professionals able to conduct trial visits at the site or in the patient's home, MRN's fully integrated, validated and regulatory-approved eClinical technology, tailored training and support, as well as expert project management and clinical teams that have nearly **20 years of experience running trials in the community.**



We know our site teams, understand the site capabilities and partner closely with them, keeping their success at the center of our work. We centralize training and streamline processes for sites to achieve faster trial initiation and more efficient trial execution. Our training programs are designed to help trial naïve sites quickly and efficiently become research ready. By bringing more clinical trials to more sites, we are driving the ability to include diversified patient populations in clinical research and allow more principal investigators to engage in research.

## Support Available To Sites

- Study feasibility & site selection
- Site set up & IRB support
- Support with budgeting and contracting
- Comprehensive training program
- Recruitment planning & management
- Recruitment & retention support and solutions
- Critical document collation & IMP release
- Outreach activities & campaigns
- Site resourcing and staffing
- Expanded site capabilities through Home Trial Support
- Trial oversight & monitoring in real-time via MRN's eClinical platform

## Site Professional Support

To help our sites succeed, we can rapidly deploy experienced and MRN-trained healthcare professionals and study site coordinators to work with investigators and study teams on site, reducing staff burden and keeping trials on schedule.

We can place healthcare professionals at a single site or specialty project teams can be created across several sites. Our research professionals can support with anything from screening and patient visit management to data completion and query management.

# CAPABILITIES IN 99 COUNTRIES

We are constantly growing our network - rapidly expanding across the UK, North America Europe and APAC.

We work around the world with ease. By using our own teams of professionals supplemented with long term and valued partners, **we act as a single, centrally managed provider delivering locally on a global scale.**

Our International Development office and vendor management team are constantly looking for new ways to expand our services and deliver trials to patients while maintaining our high level of standardization and quality.



## Learn More About MRN's Site Network

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